

**Title:** Family Support Specialist

## **Sullivan County Regional Health Department (Blountville)**

**Work Environment:** Requires prolonged sitting or standing, and occasional stopping, bending and reaching. Must work in a busy office environment with the ability to perform skills such as computer, telephone, copiers and calculator. Requires travel to and from client's residence. Hearing ability sufficient enough to communicate with others effectively in person and over the telephone. Visual ability must be sufficient enough to read typewritten documents, computer screen and drive a car. Must be able to exert 30 pounds of force occasionally, and/or a negligible amount of force consistently to move objects.

### **Duties/Responsibilities:**

- Works with families and supervisor toward developing a plan for each child and family, taking into account the program goals, the individual needs of the family members and community resources.
- Maintain a caseload of 12-25 families.
- Encourages and supports parent involvement and participation according to program goals.
- Demonstrates advanced observation skills, and uses observation of the family dynamics to identify dysfunction and implements appropriate interventions.
- Conducts developmental screenings and other assessments as needed to determine child and family needs.
- Develops trusting relationships with participating families.
- Presents ideas, information clearly and effectively.
- Makes referrals and connects families to needed resources in the community.
- Attends regular staff meetings, in service training, and other meetings and conferences as required.
- Consistently and accurately completes all paperwork as required by the agency in a timely manner.
- Completes HFA Core training and other required trainings.
- Must be available to respond to public health emergencies and disasters.
- Must maintain updated alerting profile in Tennessee Health Alerting Network (THAN) and respond appropriately to all alerts.
- Demonstrate a team oriented effort in operation and growth of SCRHD.
- Adheres to all Sullivan County employment policies.
- Performs any other duties assigned by supervisor.

## **Qualifications/Skills/Abilities:**

- Degree in Social Work, Early Childhood Education, or related field.
- Experience with family services which embrace the concepts of family centered and strength based service provision.
- Knowledge of infant, child development and parent child attachment.
- Knowledge of maternal infant health and dynamics of child abuse and neglect.
- Experience in providing services to culturally diverse communities and families.
- Preferred for candidates to have knowledge of trauma, the Adverse Childhood Experiences study (ACEs) resilience and the effect of trauma on individuals. Employees at SCRHD serve to support trauma responsive workplace practices and an effective service delivery to those who are trauma survivors. SCRHD has made a commitment to promoting trauma informed care. This includes helping all employees develop and understanding of trauma and how it affects individuals as well as patients. We learning to incorporate an understanding about trauma into our work with clients and with each other.